

SUMMARY TABLE: AVERAGE SATISFACTION RATINGS
(In descending order)

Using a scale where 1 means Not Satisfied and 5 means Extremely Satisfied, how satisfied are you with (fill in) ?

	Avg. Satisfaction <u>Rating</u>
... fire services (Q23)	4.52 (out of a 5.00)
... police services (Q22)	4.21
... the Chesapeake public library system (Q24)	4.13
... trash collection (Q25)	4.09
... the public school system in Chesapeake (Q20)	3.81
... the City's parks, recreation areas, and community centers (Q21)	3.61
... the City's recycling services (Q26)	3.51
... human service programs for needy or disabled residents, the elderly, and people with substance abuse problems (Q31)	3.34
... the rain water drainage from City streets (Q27)	3.29
... the quality of the drinking water (Q32)	3.27
... citizens having an opportunity to share their ideas or opinions before the City makes important decisions (Q34)	3.25
... keeping residents informed about City services and activities (Q33)	3.22
... the maintenance of City roads (Q29)	2.75
... the maintenance of City bridges (Q30)	2.70
... the traffic flow on City roadways (Q28)	2.69
	(n=308)

Scale: 5 = Extremely Satisfied
4
3
2
1 = Not Satisfied

See graphic representation on the next page.