

**South Norfolk Municipal Facilities Study
Community Needs Assessment
South Norfolk Memorial Library Meeting Room
July 31, 2017
6:00-7:30 PM**

Notes from meeting

Questions:

Q: Is this Study just going to update the 2004 Urban Design Associates Poindexter Corridor Study?

A: This Study can be thought of as a first step towards implementation for a potential municipal facility.

Q: Will the Study lead directly to construction of a municipal facility?

A: There is no funding currently programmed. However, the recommendations from the study will help guide development of the City's next Capital Improvement Budget.

Q: Are there other (satellite government office) areas where something like this is being tried?

A: There are some locations in the City that co-locate satellite services such as the Commissioner of Revenue near the Major Hillard Library. In South Norfolk, the City Treasurer, Fire Department, Police, and Human Services are within close vicinity of each other. However, a consolidated municipal annex facility like this for Chesapeake would be a new concept.

Q: Will the 22nd St. re-alignment property be looked at?

A: Yes, it's one of the properties in the study area that will definitely be analyzed.

Q: Will there be additional community input opportunities?

A: Yes, not only is there a questionnaire online for those unable to attend this meeting, additional community meetings will occur before the conclusion of the study.

Q: Can the City analyze zip codes of where people using services are from?

A: We'll have to speak with other City departments as we are unsure of the answer.

Q: How was the South Norfolk community notified of this meeting?

A: We contacted the local civic groups, local churches, put an advertisement in the Clipper, and posted the meeting date on the City's Facebook page.

Q: How many places in South Norfolk can support a big enough footprint?

A: This study will research and identify sites that can support a large building footprint, once it is determined how large the footprint needs to be.

Additional comments:

- Business incubator might be beneficial
- We should take notes from Norfolk and Virginia Beach for developing similar areas
- “Better Block” model could be helpful for vacant properties. Artwork or murals could be used to improve the look of these buildings
- Branding campaign for South Norfolk is needed
- Municipal Annex could be located at the Southgate Plaza with other retail uses
- Maybe a recreation center or teen center similar to the Vivian Mason Center in Norfolk could be built
- Would like to see a safe pedestrian passage to the Elizabeth River Park
- Take advantage of central location and proximity to I-464.
- Need to have creative partnerships and incentives
- A 900 person petition desired a municipal facility at the old South Norfolk library site
- Study should be realistic and find a way to make this happen
- Want to see more people with income brought to area
- Satellite DMV office
- More restaurants
- Grocery store
- Pharmacy
- Bank
- More residential and retail
- Code enforcement needs to be increased

- Place to get certificates of appropriateness for the Historic District
- Place to get fishing licenses
- Splash park for little kids
- Need more things for young adults-dining places like Waterside in Norfolk
- TCC satellite location
- 2nd Precinct complex needs updating
- A ferry could be used to move people across the Elizabeth River
- Community Center with exercise facilities closer than Cuffee Center
- Places and services for youth
- Places of higher learning
- Early childhood development focus
- Structured programming for kids, especially in summer
- Opportunities for teenagers to learn skills or earn money
- Not necessarily in this area, but a more comprehensive city-wide approach is needed for addressing homelessness