



Department of Public Utilities  
Policies and Procedures

NUMBER: **40.01**  
EFFECTIVE DATE: May 28, 2019  
SUPERCEDES: Cross Connection Policy Revised 1992  
SUBJECT: **Water Cross Connection Control  
and Backflow Prevention Policy**

I. Purpose and Application

This policy is adopted pursuant to the authority contained in Chapter 78, Section 56 of the City Code, and shall serve to ensure compliance with the health-related provisions of The Code of Virginia Title 32.1 Health Section 32.1-12 and 32.1-170 and Virginia Administrated Code: Chapter 590, Section 580, Article 4 (12VAC5-590-580) "Cross Connection Control and Backflow Prevention in Waterworks

II. Objectives

- A. To protect the Chesapeake public water distribution system from contamination through control of cross-connections between the Customer's in-plant (on premise) plumbing fixtures, and/or industrial piping systems, and the Chesapeake water distribution system.
- B. To provide an ongoing inspection program for the purpose of locating, controlling or eliminating cross-connections.
- C. To maintain records of the locations and testing of backflow prevention assembly.

IV. Definitions

For the purpose of this policy, the following words shall have the meanings ascribed to them by this section:

- A. Air Gap Separation: The unobstructed vertical distance through the free atmosphere (no less than two times the diameter of the supply pipe but no less than 1") between the lowest opening of any pipe, or faucet supplying potable water to a tank, plumbing fixture or any other device, and the flood level rim of the receptacle.
- B. Approved: Materials, equipment, workmanship, process or method that has been accepted by the Commonwealth of Virginia, Department of Health, Division of Water Programs, and the City of Chesapeake Department of Public Utilities for proposed use.
- C. Auxiliary Water Supply: Any water system on, or available to, the premises other than the Chesapeake public water distribution system. These auxiliary supplies

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may include water from other purveyor's waterworks, or water from sources such as wells, lakes, streams, or processed fluids, or used water. They may be polluted, contaminated, objectionable, or constitute a water source or system over which the Department of Public Utilities does not have control.

- D. Backflow: The reversal of the flow of water or other liquid mixtures, gases, or other substances back into the distribution piping of Chesapeake's water system from any source or sources.
- E. Backflow Prevention Devices/Assemblies: Any approved device/assembly, method or type of construction intended to prevent backflow into the Chesapeake public water distribution system.
- F. Customer: The owner or person in control of any premise supplied by, or in any manner connected to the Chesapeake public water distribution system.
- G. Customer's Water System: Any water system located on the Customer's premise, beginning at the outlet of the water meter, being supplied by, or in any manner connected to, the Chesapeake public water distribution system.
- H. Contaminant: Any physical, chemical, biological or radiological substance, or matter in water.
- I. Cross-Connection: Any connection, or structural arrangement, direct or indirect, to the Chesapeake public water distribution system whereby backflow may occur.
- J. Degree of Hazard: City of Chesapeake, Department of Public Utilities' will be responsible for the ranking based on the potential risk to health, and/or adverse effect upon the Chesapeake public water distribution system.
- K. Director: The Director of the City of Chesapeake, Department of Public Utilities, or his designated Agent acting on the Director's behalf.
- L. Double Check Valve Assembly (DCVA) (ASSE 1015): An approved assembly composed of two single, independently acting, spring loaded check valves; including tightly closing gate valves at each end of the assembly, and minimum of four (4) threaded test cocks for testing the tightness of each check valve.
- M. Double Detector Check Valve Assembly (DDCVA) (ASSE 1048): An approved assembly composed of a double check valve assembly and including a bypass line, with a smaller double check valve assembly and a 5/8" x 3/4" water meter, which registers cubic feet per minute (CFM), to detect leaks and low usage of water from the system. (The DDCVA must include 2 testable assemblies.)
- N. Health Hazard: Any condition, device, or practice that the City of Chesapeake, Department of Public Utilities determines may create, a danger to the health and well-being of the water Consumer.

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- O. Pollution: The presence of any foreign substance (chemical, physical, radiological or biological) in water.
- P. Pollution Hazard: A condition or source through which a foreign substance may enter the Chesapeake public water distribution system, or a Customer's water system which would not constitute a health hazard, but may cause a nuisance or be aesthetically objectionable.
- Q. Process Fluids: Any fluid or solution which may be chemically, biologically, or otherwise contaminated or polluted which would constitute a health, pollution, or system hazard, if introduced into the Chesapeake public water distribution system. This includes, but is not limited to the following:
  - 1. Polluted or contaminated water.
  - 2. Process waters.
  - 3. Used waters.
  - 4. Cooling waters.
  - 5. Contaminated natural waters taken from any water supply (wells, lakes, streams, irrigation systems, or rain water harvested systems).
  - 6. Chemicals in solution, or suspension.
  - 7. Oils, gases, acids, alkalis, and other liquids and gaseous fluids used in industrial or other processes, or for firefighting purposes.
- R. Potable Water/Pure Water: Water fit for human consumption and domestic use (i) which is sanitary and normally free of minerals, organic substances, and toxic agents in excess of reasonable amounts and (ii) which is adequate in quantity and quality for the minimum health requirements of the persons served as set forth in Code of Virginia-Title 32.1 Health – Section 32.1-167 Definitions (6).
- S. Public Water Distribution System: The network of water mains, appurtenances, booster pump stations, storage facilities, treatment facilities, service lines, meters, and all other structures, devices or equipment used in the storage, collection, purification, treatment and distribution of potable water, and owned and operated by the Department of Public Utilities of the City of Chesapeake.
- T. Reduced Pressure Principle Backflow Prevention Assembly (RPZ) (ASSE 1013): An approved assembly containing a minimum of two independently acting check valves together with an automatically operated pressure differential relief valve, located between the two check valves. During normal flow, and at the cessation of normal flow, the pressure between these two checks shall be less than the supply pressure. In case of leakage of either check valve, the differential relief valve, by discharging to the atmosphere, shall operate to maintain the pressure between the check valves at less than the supply pressure.

This unit must include tightly closing gate valves located at each end of the device, and each assembly must be fitted with a minimum of four (4) properly located, threaded test cocks for testing the tightness of the check valves.

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- U. Reduced Pressure Principle Detector Assembly (RPDA) (ASSE 1047): An approved assembly composed of a reduced pressure principle backflow assembly and including a bypass line with a smaller backflow assembly of same type and a 5/8" x 3/4" water meter, which registers cubic feet per minute (CFM), to detect leaks and low usage of water from the system. (A RPDA must include 2 testable assemblies.)
- V. Service Connection: The terminal end of a service line from the Chesapeake public water distribution system (the downstream end of the water meter).
- W. Sewer or Sewage System: Any sanitary or combined sewer pipeline or other apparatus used to convey municipal or industrial waste.
- X. System Hazard: A condition posing an actual or potential threat of damage to the physical properties of the Chesapeake public water distribution system or a Customer's private water system.
- Y. Used Water: Any water supplied by the Chesapeake public water distribution system to the Customer's water system, after it has passed through the service connection.
- Z. Vacuum Breakers:
  - 1. Atmospheric (ASSE 1011): An approved vacuum breaker so designed as not to be subjected to continuous static line pressure.
  - 2. Pressure (ASSE 1020): An approved vacuum breaker so designed as to operate under continuous static line pressure. The device must include tightly closing gate valves, located at each end of the assembly, and a minimum of two (2) properly located, threaded test cocks, for testing the tightness of the assembly.

(Ref Virginia administrative Code Waterworks Regulations Article 1 12VAC5-590-10 Definitions; American Society of Sanitary Engineering)

IV. Procedures

- A. The Department of Public Utilities has the primary responsibility to control cross-connections from the water source, to the downstream side of the service connection.
- B. The Customer has sole responsibility to, at his expense, install, operate, test and maintain all approved backflow prevention assemblies as required by this policy.
  - 1. The Customer shall maintain accurate, up-to-date records of all tests, repairs, and approved modifications made to the plumbing system which affects the control of cross connections, and provide the Department of Public Utilities with copies of these records. The records shall be on forms

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provided by the Department of Public Utilities. These records shall be kept by the Department for ten (10) years.

2. Should the Customer refuse or fail to install an approved backflow preventer in the service line where required, the water service will be terminated in accordance with Chesapeake City Code Chapter 78 Section 56(g), until the situation is corrected.
3. In the event of contamination of the public water distribution system due to backflow on or from the Customer's premises, the Customer shall promptly take any and all action necessary to prevent further spread of said contamination, and shall immediately notify the Department of Public Utilities of the hazardous condition.

V. Required Protection:

A. Design, Installation and Maintenance of Potable Water Systems:

1. A potable water system shall be designed, installed and maintained in such a manner as to prevent contamination or pollution from being introduced into the potable water system through cross-connections, or other piping connections to the system.
2. Every potable water outlet shall be protected from cross-connection by an air gap separation, or through the installation of an approved backflow preventer as required by this Policy and the International Plumbing Code.
3. In cases where water use (i.e., supplying water to industrial equipment and machinery where potentially hazardous conditions would make a complete inspection impracticable) or the severity of the hazard warrants, the Director may require an air gap or approved backflow prevention assembly to be installed immediately downstream from the service connection, at a point approved by the Director.

Note: Cross connections can occur within any Customer's plumbing system when repairs, alterations, or modifications are made to the system, which may include, but not be limited to the following:

- a. Replacement of toilet tank ballcock valves, using replacement units unapproved by International Plumbing Code.
- b. Modifying sink faucets and similar outlets, by adding hose threaded adapters in place of aerators.
- c. Interconnecting private well systems to any plumbing system served by the Chesapeake public water distribution system.

- B. Hazard and Backflow Prevention Assemblies: The cross-connection hazard and minimum backflow prevention assemblies required are noted below. Unusual circumstances may require a higher degree of protection.

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1. Connection to Boilers: Potable water connections to boilers containing chemical additives shall be made through an air gap, or provided with an approved reduced pressure principle backflow preventer.
2. Connections to Refrigerating Units Etc.: Potable water connections to refrigeration unit compressors, cooling jackets and air conditioning units shall be air gapped or provided with an approved reduced pressure principle backflow prevention assembly.
3. Vacuum Breakers for Hose Outlets: Vacuum breakers are required on all hose outlets.
4. Protective Assemblies/Devices for Irrigation and Sprinkler Systems: Systems having direct connection to the Chesapeake public water distribution system serving lawn sprinklers or irrigation systems must provide an air gap, approved pressure vacuum breaker, or an approved reduced pressure principle backflow preventing assembly. If the sprinkler or irrigation system is also connected to an auxiliary source, an adequate design, and method of installation to prevent backflow must be provided to the Director.
5. Booster Pumps – Low Pressure Cutoff: A low pressure regulator or cutoff shall be installed on all booster pumps on water pressure booster systems in such a manner as to maintain a minimum pressure of 10 psi gage on the suction side of the pump at all times.
6. Service Line Protection: When there is a potential hazard within any premise or where security requirements or other prohibition or restrictions make it impractical to conduct a complete on-site inspection, isolation from the Chesapeake public water distribution systems is required by installing an approved reduced pressure principle backflow preventing device in the service line to the Customer's water system. This includes but is not limited to the following types of facilities:
  - a. Hospitals, mortuaries, clinics, veterinary establishments, nursing homes, and medical buildings
  - b. Laboratories
  - c. Piers, docks, waterfront facilities
  - d. Sewer treatment plants, sewage pumping stations, or water pumping stations
  - e. Food and beverage processing plants
  - f. Chemical plants, dyeing plants and pharmaceutical plants
  - g. Metal plating industries
  - h. Petroleum or natural gas processing or storage plants
  - i. Radioactive materials processing plants or nuclear reactors
  - j. Car washes and laundries
  - k. Lawn sprinkler systems, and irrigation systems
  - l. Fire service systems
  - m. Slaughter houses and poultry processing plants

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- n. Farms where the water is used for other than household purposes
- o. Commercial greenhouses and nurseries
- p. Health clubs with swimming pools, therapeutic baths, hot tubs or saunas
- q. Paper and paper products plants and printing plants
- r. Pesticide or extermination companies and their vehicles with storage or mixing tanks
- s. Schools or colleges with laboratory facilities
- t. High-rise buildings (4 or more stories)
- u. Multi-use commercial, office, or warehouse facilities
- v. Others specified by the Director and/or the Virginia Department of Health when reasonable cause can be shown for the potential backflow or cross-connection hazard.

(Ref. Virginia Department of Health’s Waterworks Regulations, section 12VAC5-590-610E Items 1-22 and the International Plumbing Code 2009 section 608)

7. Overflow Pipes on Tanks:

- a. Where a potable water outlet terminates below the flood level rim of a tank or vat, and the tank or vat has an overflow diameter not less than given in the table below, the overflow pipe shall be provided with an air gap as close to the tank as practical. Overflow pipe sizes for water supply tanks shall be as listed below: (Ref. International Plumbing Code 2006 606.5.4 Overflow for water supply tanks)

| Maximum Capacity of Water Supply to Tank (gpm) | Minimum Diameter of Overflow Pipe (inches ID) |
|--|---|
| 0 - 5 gpm                                      | 2   |
| 50 - 150 gpm                                   | 2-1/2   |
| 100 - 200 gpm                                  | 3   |
| 200 - 400 gpm                                  | 4   |
| 400 - 700 gpm                                  | 5   |
| 700 -1000 gpm                                  | 6   |
| 1000 - + gpm                                   | 8   |

For SI: 1 inch = 25,4 mm, 1 Gallon per minute = 3,785 L/m.

The potable water outlet to the tank or vat shall terminate distance of one and one-half (1 ½) times the height to which water can rise in the tank about the top of the overflow.

- b. Backflow Protection Where Minimum Air Gap Can Not Be Provided:  
 Approved devices to protect against back pressure and back siphonage shall be installed at all fixtures and equipment where backflow may occur, and where a minimum air gap cannot be provided between the outlet and the fixture or equipment and its flood level rim.

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- (1) Connections NOT Subject to Back Pressure: A vacuum breaker shall be installed on the discharge side of the last valve on the line serving the fixture or equipment.
- (2) Connections Subject to Back Pressure: An approved backflow prevention device shall be installed on the line serving the fixture or equipment. (The type of device required will be determined by the Director, depending on the degree of hazard.)

8. Fire Service Systems:

- a. In systems which have booster pumps installed and which are connected to the Chesapeake public water distribution system, provision shall be made to avoid lowering the pressure at the point of connection to the public water distribution system below 10 psi gage, by means of a low pressure regulator.
- b. Systems with direct connections to the Chesapeake public water distribution system, which have an auxiliary supply within one thousand seven hundred (1,700) feet of the pumper connection, must provide as a minimum an approved reduced pressure principle backflow preventer.
- c. Systems having direct connections to the Chesapeake public water distribution system and interconnecting with auxiliary supplies such as raw water sources, exposed tanks, industrial water supplies, connections to ground waters of unknown or questionable quality, or where antifreeze or other chemicals are added, must provide an air gap, or an approved reduced pressure principle backflow preventer.
- d. Systems connected to Customer's water system from buildings having combined industrial and fire systems, either with or without storage tanks or pump connections, must provide an air gap.
- e. Any private fire hydrant connected to Chesapeake's public water distribution system must provide as a minimum an approved double check valve assembly.
- f. Any fire system in which the City requires both a detector check and an approved Double Check Valve Assembly, may install an approved Double Detector Check Valve Assembly or a Reduced Pressure Principle Detector Assembly when the following conditions are satisfied:
  - (1) That it is impossible to install a detector check valve in accordance with the City standards due to site constraints beyond the Developer's control.

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- (2) That certified plans indicating the proposed installation method, location and identification of Double Detector Check Valve Assembly or Reduced Pressure Principle Detector Assembly, be submitted to Director for review and approval prior to installation.
  - (3) That an agreement be executed by the City of Chesapeake and the Property Owner (s) indicating:
    - (a) The Double Detector Check Valve Assembly or Reduced Pressure Principle Detector Assembly shall be installed above grade in a manner acceptable to the Department of Public Utilities.
    - (b) The Property Owner shall remove the side meter prior to the installation of the Double Detector Check Valve Assembly or Reduced Pressure Principle Detector Assembly and shall deliver said meter to the Department of Public Utilities, Field Operations, 906 Executive Boulevard, Chesapeake, Virginia, for compliance with the City's Standards.
    - (c) The Property Owner shall be solely responsible for the maintenance, repair and annual testing of the Double Detector Check Valve Assembly or Reduced Pressure Principle Detector Assembly.
    - (d) The Property Owner shall, at all reasonable times, allow the Department of Public Utilities access upon the aforementioned property for the purpose of reading the meter and regular intervals and inspecting the Double Detector Check Valve Assembly or Reduced Pressure Principle Detector Assembly, required under this policy.
    - (e) The agreement shall be binding on the successors and assigns of the Property Owner.
  - (4) That it is impossible to install a detector check valve in accordance with the city standards due to site constraints beyond the Developer's control.
- g. Residential Fire Services
- (1) Must follow the same requirements as fire systems in commercial buildings.
  - (2) Exception: When a residential fire system is designed to loop the domestic and fire services together with water quality pipe thru out; both services will be considered a part of the portable water system and a backflow prevention assembly will not be required.

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9. Where Investigation Discloses That Unusual or Extraordinary Hazards Require More Stringent means of Protection: The Director shall have the authority to require the installation of same. The Director shall specify the facts constituting the greater hazard which requires the more stringent means of protection, and shall submit to the Customer a report of his findings and specify the method of protection required. In all cases, the Director shall take care as not to be more burdensome that is necessary to alleviate and/or safeguard against the unusual or extraordinary hazard.
10. Installation and Location of Approved Protective Assemblies:
  - a. Approved backflow preventing assemblies shall be in an easily accessible location. In all cases, installation will be in accordance with Manufacturer's recommendations. Unless otherwise approved by the Director, all installations shall be located above ground level.
  - b. Vacuum breakers, atmospheric type, shall be installed with the critical level at least six (6) inches above the flood level rim of the fixtures they serve. Pressure type shall be installed at twelve (12) inches above the flood rim of the fixture, or highest outlet.
  - c. Reduced pressure principle assemblies, and double check valves assemblies, shall be installed a minimum of twelve (12) inches above the existing ground level, and not subject to flooding.

VI. Approved Devices/Assemblies:

All backflow prevention devices, assemblies, or methods, must be approved by the Commonwealth of Virginia, Department of Health, Division of Water Programs, and the City of Chesapeake, Department of Public Utilities. The device/assembly shall be installed in accordance with the manufacturer's recommendations and this policy. Normally, any assembly meeting AWWA, ASSE, and NSF/ANSI 61 Annex G Standards, with approval from the University of Southern California Foundation of Cross Connection Control and Hydraulic Research (USCCHR) will be accepted:

- A. American Society of Sanitary Engineers (ASSE)
- B. American Water Works Association (AWWA)
- C. American National Standards Institute (ANSI)
- D. University of Southern California, Foundation of Cross-Connection Control (USCCHR)
- E. Department of Health, Education and Welfare – List of Acceptable Equipment for Interstate Carriers.
- F. NSF International/American National Standards Institute (NSF/ANSI)

VII. Testing of Backflow Prevention Assemblies:

- A. All approved backflow prevention assemblies, low pressure regulators, and low pressure cutoffs shall be tested prior to being placed in service, and within thirty

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(30) days of each anniversary date of installation. In the event of failure of any backflow prevention assemblies which results in major repairs or replacement of the assembly, the required test must be performed at this time and the annual testing date will be changed to the anniversary date of such repair or replacements.

- B. Any assembly currently installed which does not meet the requirements of Article VI of this policy may be tested. In the event that the assembly fails to test properly, the assembly shall not be repaired but shall be replaced with an approved assembly which meets the requirements of Article VI of the policy.
- C. All certified testing of backflow prevention assemblies must be performed by a Department of Professional and Occupational Regulation (DPOR) state certified backflow prevention device worker. (Code of Virginia 54.1-1128 and 54.1-1129)
- D. Individuals who have become certified, must register their certification with the City of Chesapeake, Department of Public Utilities. Registration shall include the tester's name, business name, business address, telephone number, certification number, and expiration date.
- E. Test kits used by backflow device workers must be calibrated yearly.
- F. It is strongly advised that each backflow assembly be tagged after completing the yearly test. This tag should include:
  - a. Testing companies name, address, and phone number
  - b. Assemblies make, model, size, and serial number
  - c. Testers name and certification number
  - d. Date of test
  - e. Results of test/Passed or Failed

VIII. Inspections:

- A. General: Plans for any building, new or existing, proposing to connect to the Chesapeake public water distribution system must be examined by the Director before construction or alteration permits are issued, to determine the most appropriate means of backflow prevention as required by the Policy.
- B. Surveys: A site survey will be conducted by the Director to determine the possibility of a cross connection. If it is determined that a hazard exists, then a site inspection will be conducted and customer will be notified what backflow prevention must be installed and a time line for the corrections to be completed.
- C. Inspections: The Director shall have the right to enter any building or premises which is connected to the Chesapeake public water distribution system, at any time during reasonable hours, for the purpose of inspecting the plumbing in such building or on premise to ensure that cross-connection do not exist which could contaminate the Chesapeake public water distribution system.

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In the event the Director is denied access to inspect any premises, or after due diligence is unable to contact the Customer for the purpose of obtaining permission to inspect the premises, the Director shall then have the right to terminate water service to the Customer, provided that the Director complies with the applicable procedures set forth in Paragraph D below. Water service shall not be terminated under this section if the Customer provides the Director with credible and reliable evidence that no cross-connection hazard exists on the premises and if the Customer also allows the Director to then inspect the premises. When access to any premises cannot be obtained, the Director may, in lieu of or in addition to terminating water service, apply to the proper judicial officer for a search warrant to conduct the necessary inspection.

- D. Frequency: All buildings, dwellings or systems which are connected to the Chesapeake public water distribution system, with or without approved backflow prevention assemblies presently installed, shall be inspected by the Department of Public Utilities. The frequency of these inspections will be determined by the degree of hazard at the premise.
- E. Violations:
- (1) The Director shall inspect the plumbing in every building, or on every premise in the City as frequently as may be necessary, to ensure that such plumbing has been installed, maintained, and operated in such a manner as to prevent the possibility of contamination or pollution of the Chesapeake public distribution system. The Director shall notify the consumer in writing of any plumbing installed or in existence which is discovered to be contrary to or in violation of this policy, and which may create a risk of contamination of the Chesapeake public water distribution system, or adversely affect public health.
  - (2) The Director shall notify the Customer of violations of this policy found to be present on his premises, advising him of the facts pertinent to such violations. The Director shall give the customer thirty (30) calendar days in which to correct or remove the violation; provided that the Director shall allow no more that twenty-four (24) hours to make corrections or repairs where the Director has determined that a health hazard or a pollution hazard exists due to the violation.
  - (3) The Director may terminate water service to any Customer who is given notice to correct a violation of this policy and who fails to correct said violation within the time period provided. Prior to terminating water service, the Director shall send written notice to the Customer advising that water service to the premises will be terminated in fourteen calendar days if noted violations are not corrected to the satisfaction of the Director within the time. The notice shall be sent to the last known address of the Customer by certified or registered mail. Proof of mailing shall be sufficient to constitute proper notice under this section. The notice shall also advise the Customer of his right to an administrative hearing to determine whether a cross-connection violation exists and if so, whether it has been corrected in accordance with this policy. A request for an administrative hearing shall be made in writing to the Director within fourteen days of the notice of the

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Director's intent to terminate water service. Upon the Director's receipt of such a request, a hearing shall be scheduled and held within ten working days. The customer shall have the right to make statements and present evidence at the hearing. The Director shall consider all such statements and evidence in determining whether a cross-connection violation exists. The Director shall render his decision within twenty-four hours after the conclusion of the administrative hearing. A written report of the Director's decision shall be prepared and maintained as a record of the Department of Public Utilities. The report shall include the Director's findings as to the nature of any cross-connection violation on the premises and the actions necessary to correct same.

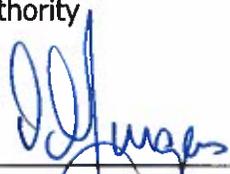
In the event the Director's decision is adverse to the Customer, the Customer shall be afforded an additional five days after the date of the decision to make those repairs and corrections deemed necessary by the Director to eliminate all cross-connection violations on the premises. If the repairs are not made within the five day time period, the water supply to the premises shall be terminated without further notice.

- (4) In the event that the Director determines that a violation of this policy exists and that such violation constitutes a health or pollution hazard, the Director may immediately terminate water service to the premises at which the violation exists. Immediately following water termination under this section, the Director shall send notice to the Customer stating the reasons why water service was terminated and the repairs necessary before water service will be restored. The notice shall also advise the Customer of his right to attend an administrative hearing in this regard. The Director shall schedule an administrative hearing, with or without a written request by the Customer, said hearing to be held within five days of termination of water services. The hearing shall be conducted in accordance with Paragraph (3) above.
- (5) Any violation of this policy shall be deemed a violation of Section 78-56 of the City Code and punishable in accordance with the penalties set forth in Section 78-56 (g) of the City Code.

IX. Records:

All records associated with this program shall be maintained for ten (10) years.

X. Approval Authority

  
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Director, Public Utilities

May 28, 2019  
Date