

**USE OF SELECTED CITY SERVICES/PROGRAMS**

**In the past 12 months, have you (fill in) ?**

	<u>1998</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2006</u>
Visited a Chesapeake public library	85.7%	78.5%	n/a	75.4%	74.1%
Visited a Ches. City park	64.0%	60.8%	n/a	68.0%	69.8%
Had direct contact with City employees, either by phone or in-person	75.7%	73.3%	73.3%	68.8%	68.4%
Participated in the curbside recycling program	n/a	n/a	n/a	n/a	62.5%
Used the drop-off recycling program at Rokeby/Deep Creek	n/a	n/a	n/a	n/a	8.3%
Participated in the curbside or drop-off recycling program	71.7%	74.9%	n/a	69.6%	n/a
Gone on-line and looked at the City's Web site	n/a	11.9%	16.1%	21.6%	44.2%
Been inside a Chesapeake community center	47.3%	50.2%	n/a	46.6%	39.2%
Participated in any Ches. recreation programs or leagues	39.0%	31.5%	26.7%	25.0%	22.6%
	(n=300)	(n=311)	(n=322)	(n=500)	(n=301)

NOTE: Percentages are of those who said "Yes."

**Do you use the Internet?**

	<u>1998</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2006</u>
Yes	n/a	n/a	n/a	66.8%	75.1%
No				<u>33.2%</u>	<u>24.9%</u>
				100.0%	100.0%
				(n=500)	(n=301)

**In the past 12 months, have you gone on-line and looked at the City's Web site?**

	<u>1998</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2006</u>
Yes	n/a	11.9%	16.1%	21.6%	44.2%
No		88.1%	83.9%	45.2%	30.9%
No, I don't use the Internet		<u>n/a</u>	<u>n/a</u>	<u>33.2%</u>	<u>24.9%</u>
		100.0%	100.0%	100.0%	100.0%
		(n=311)	(n=322)	(n=500)	(n=301)