The Waste Management Division of the Public Works Department provides refuse collection once every week for more than 65,000 residences in Chesapeake. More than 110,000 tons of refuse is collected annually. The City’s Solid Waste is transported to the Southeastern Public Service Authority (SPSA) transfer station located on Greenbrier Parkway, or the regional Refuse Derived Fuel Facility located in Portsmouth (SPSA facility locations). For waste collection information and services, call the Chesapeake Customer Contact Center at 382-CITY(2489).

Garbage Pick-up

- Dispose of your garbage only in containers approved by the City.
- Make sure the lid is closed, without packing garbage too tightly.
- By 7 a.m. on your collection day, place the container as close as possible to the curb or roadside, not on the street.
- Make sure the container has at least 3 feet of clearance from mailboxes, parked cars, etc.
- Return it to the house when empty.

Per City Code 62-58: Normal collection service shall not begin prior to 7:00 a.m. All containers shall be placed at the curb for collection no earlier than 24 hours prior to 7:00 a.m. of the day of collection and once placed at the curb for collection all containers shall not remain on the curb for a period exceeding more than 24 hours after 7:00 a.m. of the day of collection. All containers shall be placed in a carport or enclosed building or behind the nearest portion of the residence or the building to the street when not set out for collection.

Trash Containers

Public Works provides a 96-gallon automated refuse container at no additional cost to each residence serviced by automated collection trucks. Residents who have too much waste for a single container may purchase a second container by contacting the Waste Management Office and by mailing an order form with payment to the Public Works Department.

The City will also replace damaged containers. To report a damaged container, call the Chesapeake Customer Contact Center at 382-CITY (2489).

The Waste Management Division also offers smaller, 64-gallon refuse containers to people who have difficulty handling the standard 96-gallon containers.

Residents who currently receive refuse collection service from the City may exchange the larger container for a smaller one by calling the Chesapeake Customer Contact Center at 382-CITY(2489).

Yard Waste

- Yard waste should be recycled and not placed in the automated container.
- Leaves, trimmings and grass clippings will be picked up with regular collections when placed at curbside. Residents do not need to call ahead for the collection of “bagged” yard waste.
- Yard waste, leaves and grass clippings must be placed in clear plastic bags. Dirt and soil are not an accepted yard waste so please plan accordingly.
- Leave grass clippings on the lawn or mulch them instead of bagging.

Other Waste

- Construction debris and building materials are the responsibility of the homeowner or tenant and cannot be collected.
- Soil, rocks, ashes and plaster, as well as tires, automobile batteries and parts must not be placed in a container.
- It is unlawful to place hazardous waste such as chemical materials, toxins or flammable items in a waste container.
- Home-generated needles and syringes should be placed in a detergent bottle labeled “do not recycle.”
There’s an alternative to illegal dumping. It’s called bulk pick-up and it can easily be scheduled by calling the Customer Contact Center at 382-CITY (2489), or by filling out an online Bulk Collection Request on Cityof-Chesapeake.net by 4:30 p.m. the day prior to your scheduled trash collection day.

Special collections are offered to citizens that have moved in or moved out of a home or apartment and have a large amount of boxes and debris.

Bulk Waste Collection is only available to residents currently being served by the City of Chesapeake Waste Management Division. Bulk trash and special collections are made on the same day as regular garbage collections or when schedules permit.

Bulk collection is limited to a maximum volume of 4’x4’x4’ per resident per week. Bulk trash includes discarded furniture, hot-water heaters, refrigerators and other household appliances, and other large items. Glass (windows, doors, tables, etc.) placed out for pickup must be extensively taped to prevent shattering. Bulk trash also includes up to two passenger car tires with no rims, per residence, per collection, per week.

Larger tree limbs and yard trimmings will also be collected when placed at curbside in a stack not exceeding 4’x4’x4’. Trimings must be cut to lengths of four-feet or less with a diameter of no more than six-inches. The City is unable to haul contractor’s limb debris.

The City of Chesapeake is committed to stopping litter. You can help by participating in one of the many programs and cleanup efforts in place to help keep Chesapeake beautiful.

Participants of First Friday give at least one hour of their time on the first Friday of each month to pick up litter. Adopt-A-Highway and Adopt-A-Spot participants select an area or roadway and help keep it free of litter. The Great American Cleanup and the South Norfolk Community Cleanup outfits hundreds of volunteers with litter-grabbers and trash bags to pickup debris. Clean the Bay Day focuses on the City’s many waterways.

For more information on getting involved in these or the many other litter programs, visit CityofChesapeake.net.