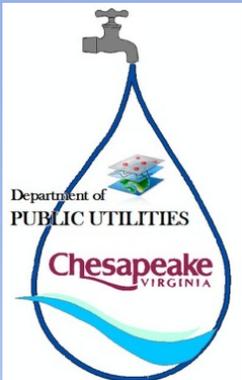


Cost Participation Program

Neighborhood Meeting



Utilities and Health Department Staff Teams
Public Information Meeting
20 November, 2014



Discussion Summary

- **Who is Represented**
- **Steps Moving Forward**
- **Time Line**
- **Cost Components**
- **Customer Responsibilities**
- **Mandatory Connection Requirements**
- **Appeal Process (Utility Review Board)**
- **Billing Impacts**

Who is Represented

- **David Jurgens**
djurgens@cityofchesapeake.net
- **Adam Feris**
adam.feris@vdh.virginia.gov
- **Nicole Petrick**
nicole.petirck@vdh.virginia.gov
- **Ed West**
edwest@cityofchesapeake.net
- **Jim Fogleman**
jfogleman@cityofchesapeake.net
- **Wendy Tabler**
wtabler@cityofchesapeake.net
- **Jerry Hoddinott**
jhoddino@cityofchesapeake.net

Director of Public Utilities

Department of Health/Environ Health

Department of Health/Environ Health

DPU Engineering

DPU Customer Service/Billing

Development and Permits

DPU Administration

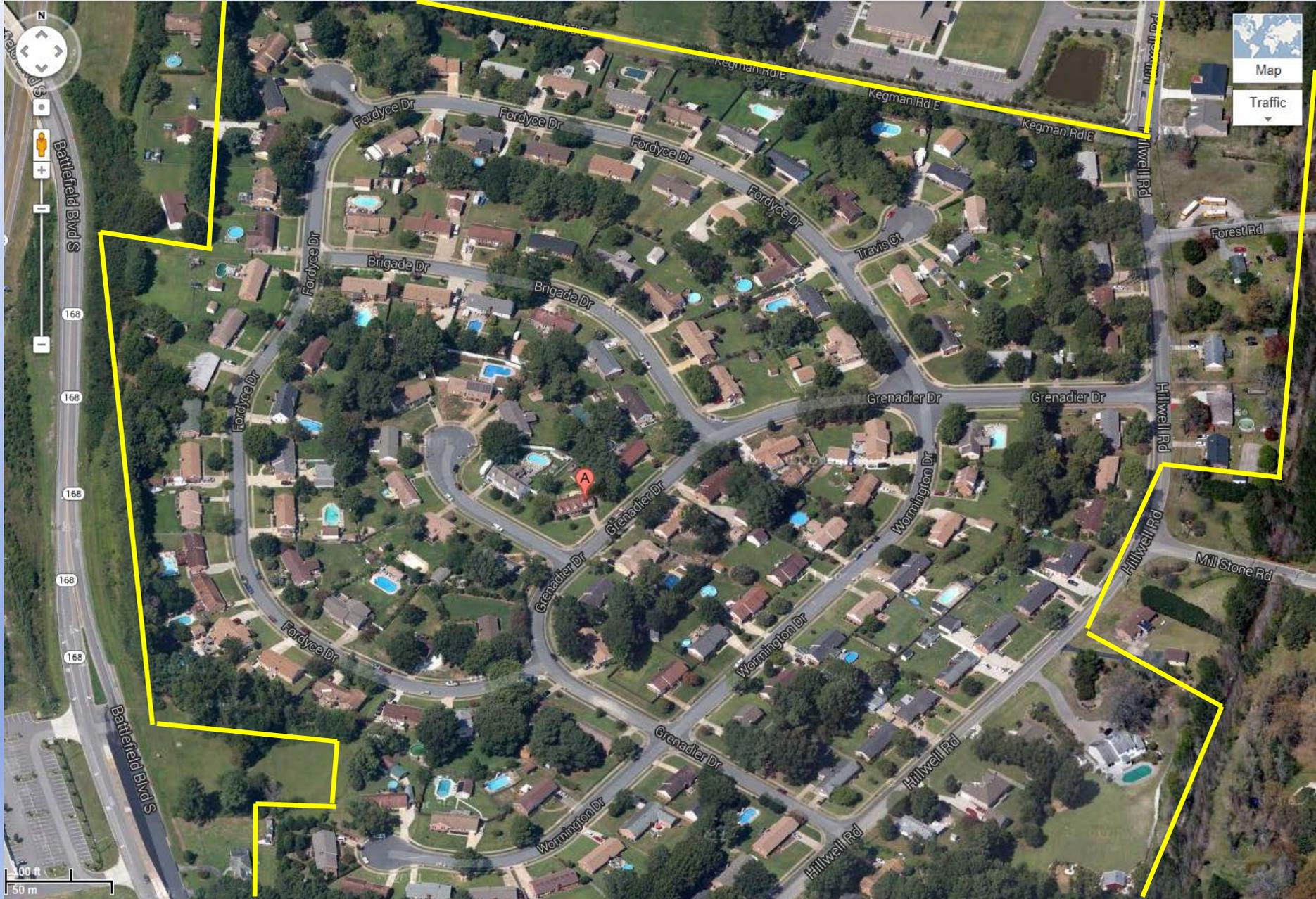
Steps Moving Forward

- **Engineering Design**
 - **Battlewood Meadows** **CDM Engineering**
 - **Manning-Wampler-Jolliff-Vico** **Woolpert Inc. Engineers**
- **Construction Bidding** **City**
- **Construction** **Low Bidder**
- **Customer Connections** **Customer's Plumber**

Manning, Wampler, Vico, Jolliff



Battlewood Meadows



CPP Project Time Line

Event	Duration	Earliest Start Date	Latest Start Date
Notification Letters to Each Owner	1 Day	August 27, 2014	August 27, 2014
City Council Consideration of Extending Connection Fee Payment Time	1 Day	September 16, 2014	September 16, 2014
Public Hearing/Project Consideration	1 Day	September 23, 2014	September 23, 2014
Design	9-12 Months	December, 2014	December, 2014
Construction	9-12 Months	September, 2015	December 2015
Earliest Potential Connection Date	1 Day	June 2016	December, 2016
Mandatory Connection Date		December 2016	June, 2017

Cost Components

Cost Component	When Due	Water Only	Sewer Only ¹	Both W&S ¹
Connection Fee ^{2, 3}	Choice	\$ 3,697	\$ 3,519	\$ 7,216
Meter Setting Fee	When Connect	\$ 150	\$ -	\$ 150
Cost Participation Fee	Over 20 Years	\$ 2,600	\$ 5,200	\$ 7,800
City Fee Total		\$ 6,447	\$ 8,719	\$ 15,166
Private Plumbing Cost Minimum Estimate	When Connect	\$ 900	\$ 2,800	\$ 3,700
Private Plumbing Cost Maximum Estimate	When Connect	\$ 2,000	\$ 6,000	\$ 8,000
Total Cost Minimum Estimate		\$ 7,347	\$ 11,519	\$ 18,866
Total Cost Maximum Estimate		\$ 8,447	\$ 14,719	\$ 23,166

¹ Sewer fees cover City fees only, but HRSD does not charge for customers converting from septic tanks to City-owned sanitary sewer.

² More than 50% of the owners have already paid this connection fee.

³ City Council approved staff's proposal to allow customers to pay this connection fee in a fashion identical to payment of the Cost Participation Assessment, over a period of up to 20 years.

Customer Responsibilities

- **Pay Connection Fee (already paid, up front, or over 20 years)**
 - **Pay Cost Participation Assessment (over 20 years)**
 - **Mark Where You Want Service Lines to Be Installed ***
 - **Hire Plumber/Do It Yourself**
 - **Obtain Plumbing Permit**
 - **After Plumbing is Approved, Water Meter Will Be Set (only for customers who are being newly connected to City water)**
 - **Set Up Account With Public Utilities**
- * You will be notified when needed

Appeal Process (Utility Review Board) *

- **Utility Review Board May Grant Waivers, Based On**
 - **Customer financial inability**
 - **Absence of available plumbers**
 - **Owner not notified of mandatory connection requirement**
 - **Property will revert to unimproved status w/in 6 months due to lease**
 - **Property being purchased by public entity**
 - **Connection will cause unreasonable or prohibitive costs to connect**
- **Utility Review Board Has Seven Members**
 - **Two staff (DPU, DPW Directors)**
 - **Five public assigned by City Council**

*** Ordinance Section 78-51**

www.cityofchesapeake.net/Residents/Citizen-s-Guide-to-City-Services/city.htm

- 1. Click on “Chesapeake City Code of Ordinances”**
- 2. Click “Part II-Code of Ordinances”**
- 3. Go to Chapter 78, and navigate to the paragraphs needed**

Alternate Water Source *

- **Utility Director May Grant Approval, Based On**
 - **Health concerns**
 - **Identification of alternate source**
 - **Current laboratory certification**
 - **Contract between owner and City**

- **Owner Must Pay Minimum Bi-Monthly Bill**

*** Ordinance Section 78-52**

www.cityofchesapeake.net/Residents/Citizen-s-Guide-to-City-Services/city.htm

1. Click on “Chesapeake City Code of Ordinances”
2. Click “Part II-Code of Ordinances”
3. Go to Chapter 78, and navigate to the paragraphs needed

Current Billing Rates

(Billed Every Two Months)

- **Water**
 - **Minimum Water Rate (0-6 Consumptions):** \$ **40.72**
 - **Each Additional Consumption Water Charge:** \$ **4.59**
- **Sewer**
 - **Minimum Sewer Rate (0-6 Consumptions):** \$ **19.70**
 - **Each Additional Consumption Sewer Charge:** \$ **4.37**
- **Minimum W&S Bill, 0-6 Consumptions (excluding HRSD)** \$ **60.42**
- **Unmetered Flat-Rate Sewer Charge:** \$ **54.66**
(applies if connected to sewer but not connected to water)
- **1 Consumption = 100 cubic feet = 748 gallons**
- **Rates will increase by 4.9% each year for 2015 - 2017**

Water Only Bill (10 Consumptions)

Hampton Roads Utility Billing Service HRUBS

HRSD City of Chesapeake
1434 Air Rail Ave 306 Cedar Road
Virginia Beach, VA 23455 Chesapeake, VA 23322
www.hrsd.com www.cityofchesapeake.net

ACCOUNT SUMMARY			
HRSD Acct		Total Amount Due	\$ 59.08
Jurisdiction Acct		Current Charges Due	11/06/14
Bill Date	10/09/14	Current Charges	\$ 59.08
Previous Balance	\$ 58.20		
Payment Received	\$ -58.20		
Balance Forward	\$ 0.00	Total Amount	\$ 59.08

ACCOUNT DETAIL				
Customer Name :				
Service Address : CHESAPEAKE, VA 23321-1305				
Chesapeake Chesapeake Charges				
Service from 08/06/14 - 10/01/14				
Water Charge 59.08				
Chesapeake Subtotal				\$ 59.08
Total Current Charges				\$ 59.08
Total Amount Due				\$ 59.08
Meter Number	Previous Read 08/06/14	Current Read 10/01/14	Usage	Usage
16648905	154	164	10 CCF	7,480 GAL

Chesapeake Water Charge

Total Chesapeake Bill

BILLING AND PAYMENT OPTIONS

Paperless e-Billing - Eliminate your paper bill and enjoy the ease of electronic billing and payment. Enroll at www.hrsd.com
Electronic Checks and Credit/Debit Card - Have your payment automatically deducted or make a one-time payment online at www.hrsd.com or call 1-866-533-1567 for one-time payments only
U.S. Mail - Please record your account number on your check and mail to HRSD/HRUBS, PO Box 71092, Charlotte, NC 28272.
Electronic Check Conversion - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your checking account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as early as the same day we receive your payment, and you will not receive your check back from your financial institution.
In Person - For an authorized payment location near you, visit www.hrsd.com. Please bring your entire bill when paying in person.
Return Payment - A fee will be applied for any return payment.
 Visit www.hrsd.com or call (757) 460-2491 for more information about these services.

Important Contact Information

Customer Service (8:30am - 5:00pm) (757) 382-6352 After 5pm Emergency (757) 382-3550
 Fax (757) 382-8546

Chesapeake Public Utilities Contact Numbers

MESSAGES
Important information on back of bill!

Hampton Roads Utility Billing Service
HRUBS
HRSD
1434 Air Rail Ave
Virginia Beach, VA 23455
www.hrsd.com

RETURN THIS PORTION WITH PAYMENT - DO NOT SEND CASH THROUGH MAIL

PAYMENT SECTION	
Account Number	
Current Charges Due Date	11/06/14
Total Amount Due	\$ 59.08
Amount Enclosed	\$ _____

Past due balances subject to finance charges of 12% per year-Chesapeake and 1.5% per month - HRSD

MAKE CHECK PAYABLE TO:

HRUBS
PO BOX 71092
CHARLOTTE, NC 28272-1092

CHESAPEAKE, VA 23321



Water and Sewer Combined Bill (10 Consumptions)

Hampton Roads Utility Billing Service
HRUBS
HRSD
1434 Air Rail Ave
Virginia Beach, VA 23455
www.hrsd.com
City of Chesapeake
308 Cedar Road
Chesapeake, VA 23322
www.cityofchesapeake.net

Page 1 of 2

ACCOUNT SUMMARY			
HRSD Acct		Total Amount Due	\$ 134.56
Jurisdiction Acct		Current Charges Due	11/12/14
Bill Date	10/14/14	Current Charges	\$ 134.56
Previous Balance	\$ 107.22		
Payment Received	\$ -107.22		
Balance Forward	\$ 0.00	Total Amount	\$ 134.56

ACCOUNT DETAIL			
Customer Name :			
Service Address :		CHESAPEAKE, VA 23324-3461	
Chesapeake	Chesapeake Charges		
	Service from 08/08/14 - 10/02/14		
	Water Charge	59.08	Total Chesapeake Charges ↓ \$ 96.26
	Sewer Charge	37.18	
	Chesapeake Subtotal		
HRSD	HRSD Charges		
	Service from 08/08/14 - 10/02/14		
	Wastewater Treatment (WWT) Charge - 10 CCF x \$3.83	38.30	Total HRSD Charges ↓ \$ 38.30
	HRSD Subtotal		
	Total Current Charges		\$ 134.56
	Total Amount Due		\$ 134.56
			↑ Total Combined Bill

(Bill continues on back)

MESSAGES

Important Information on back of bill!

BILLING AND PAYMENT OPTIONS

Paperless e-Billing - Eliminate your paper bill and enjoy the ease of electronic billing and payment. Enroll at www.hrsd.com

Electronic Checks and Credit/Debit Card - Have your payment automatically deducted or make a one-time payment online at www.hrsd.com or call 1-866-533-1567 for one-time payments only.

U.S. Mail - Please record your account number on your check and mail to HRSD/HRUBS, PO Box 71092, Charlotte, NC 28272.

Electronic Check Conversion - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your checking account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as early as the same day we receive your payment, and you will not receive your check back from your financial institution.

In Person - For an authorized payment location near you, visit www.hrsd.com. Please bring your entire bill when paying in person.

Return Payment - A fee will be applied for any return payment.

Visit www.hrsd.com or call (757) 460-2491 for more information about these services.

Important Contact Information

Customer Service	(8:30am - 5:00pm)	(757) 382-6352	After 5pm Emergency	(757) 382-3550
Fax		(757) 382-8546		

↑
Chesapeake Public Utilities Contact Numbers

Hampton Roads Utility Billing Service
HRUBS
HRSD
1434 Air Rail Ave
Virginia Beach, VA 23455
www.hrsd.com

RETURN THIS PORTION WITH PAYMENT - DO NOT SEND CASH THROUGH MAIL

PAYMENT SECTION	
Account Number	
Current Charges Due Date	11/12/14
Total Amount Due	\$ 134.56
Amount Enclosed	\$ _____

Past due balances subject to finance charges of 12% per year-Chesapeake and 1.5% per month - HRSD

MAKE CHECK PAYABLE TO:

HRUBS
PO BOX 71092
CHARLOTTE, NC 28272-1092

CHESAPEAKE, VA 23324-3461



Thank You
For your Attention

Questions?

Cost Participation Program Web Page:

<http://www.cityofchesapeake.net/government/City-Departments/Departments/Public-Utilities-Department/cost-participation-program/phase-ii.htm>

Email: water@cityofchesapeake.net

Telephone: 757-382-6401