

OVERALL SATISFACTION WITH CITY SERVICES

Q4 - Thinking of your overall satisfaction with City services, are you Very Satisfied, Satisfied, Dissatisfied, or Very Dissatisfied?

	<u>Number</u>	<u>Percentage</u>
Very Satisfied	44	14.3%
Satisfied	228	74.0%
Dissatisfied	27	8.8%
Very Dissatisfied	<u>9</u>	<u>2.9%</u>
	308	100.0%

Overall Percent Who Are Satisfied = 88.3%

Mean (Average) = 3.00 (n=308)

Mean Scale: 4 = Very Satisfied
 3 = Satisfied
 2 = Dissatisfied
 1 = Very Dissatisfied

