

IMPORTANCE RATINGS

Q5 - When you think of the City services provided to Chesapeake residents, I'm sure some are more important to you than others. When you tell me how IMPORTANT the item is, we'll use a scale where 1 means Not Important and 5 means Extremely Important, and you can use any number from 1 to 5. In your opinion, how important is the public school system in Chesapeake?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	231	75.0%
4	32	10.4%
3	24	7.8%
2	4	1.3%
1 Not Important	<u>17</u>	<u>5.5%</u>
	308	100.0%

Mean (Average) = 4.48 (n=308)

Q6 - How important are the City's parks, recreation areas, and community centers?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	114	37.0%
4	93	30.2%
3	70	22.7%
2	16	5.2%
1 Not Important	<u>15</u>	<u>4.9%</u>
	308	100.0%

Mean (Average) = 3.89 (n=308)

Q7 - How important are police services?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	257	83.4%
4	43	14.0%
3	6	1.9%
2	2	0.6%
1 Not Important	<u>0</u>	<u>0.0%</u>
	308	100.0%

Mean (Average) = 4.80 (n=308)

IMPORTANCE RATINGS

Q8 - Using a scale where 1 means Not Important and 5 means Extremely Important, how important are fire services?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	268	87.0%
4	34	11.0%
3	4	1.3%
2	2	0.6%
1 Not Important	0	0.0%
	308	100.0%

Mean (Average) = 4.84 (n=308)

Q9 - How important is the Chesapeake public library system?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	108	35.1%
4	115	37.3%
3	65	21.1%
2	13	4.2%
1 Not Important	7	2.3%
	308	100.0%

Mean (Average) = 3.99 (n=308)

Q10 - How important is trash collection?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	191	62.0%
4	95	30.8%
3	18	5.8%
2	3	1.0%
1 Not Important	1	0.3%
	308	100.0%

Mean (Average) = 4.53 (n=308)

IMPORTANCE RATINGS

Q11 - Using a scale where 1 means Not Important and 5 means Extremely Important, how important are the City's recycling services?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	118	38.3%
4	99	32.1%
3	53	17.2%
2	21	6.8%
1 Not Important	<u>17</u>	<u>5.5%</u>
	308	100.0%

Mean (Average) = 3.91 (n=308)

Q12 - How important is the rain water drainage from City streets?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	128	41.6%
4	101	32.8%
3	46	14.9%
2	21	6.8%
1 Not Important	<u>12</u>	<u>3.9%</u>
	308	100.0%

Mean (Average) = 4.01 (n=308)

Q13 - How important is improving the traffic flow on City roadways?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	214	69.5%
4	60	19.5%
3	27	8.8%
2	6	1.9%
1 Not Important	<u>1</u>	<u>0.3%</u>
	308	100.0%

Mean (Average) = 4.56 (n=308)

IMPORTANCE RATINGS

Q14 - Using a scale where 1 means Not Important and 5 means Extremely Important, how important is maintaining City roads?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	221	71.8%
4	73	23.7%
3	11	3.6%
2	2	0.6%
1 Not Important	<u>1</u>	<u>0.3%</u>
	308	100.0%

Mean (Average) = 4.66 (n=308)

Q15 - How important is maintaining the City's bridges?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	249	80.8%
4	44	14.3%
3	14	4.5%
2	0	0.0%
1 Not Important	<u>1</u>	<u>0.3%</u>
	308	100.0%

Mean (Average) = 4.75 (n=308)

Q16 - How important are human service programs for needy or disabled residents, the elderly, and people with substance abuse problems?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	162	52.6%
4	74	24.0%
3	57	18.5%
2	5	1.6%
1 Not Important	<u>10</u>	<u>3.2%</u>
	308	100.0%

Mean (Average) = 4.21 (n=308)

IMPORTANCE RATINGS

Q17 - Using a scale where 1 means Not Important and 5 means Extremely Important, how important is the quality of the drinking water?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	227	73.7%
4	43	14.0%
3	26	8.4%
2	2	0.6%
1 Not Important	<u>10</u>	<u>3.2%</u>
	308	100.0%

Mean (Average) = 4.54 (n=308)

Q18 - How important is keeping residents informed about City services and activities?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	130	42.2%
4	100	32.5%
3	63	20.5%
2	13	4.2%
1 Not Important	<u>2</u>	<u>0.6%</u>
	308	100.0%

Mean (Average) = 4.11 (n=308)

Q19 - How important is citizens having an opportunity to share their ideas or opinions before the City makes important decisions?

	<u>Number</u>	<u>Percentage</u>
5 Extremely Important	207	67.2%
4	70	22.7%
3	28	9.1%
2	3	1.0%
1 Not Important	<u>0</u>	<u>0.0%</u>
	308	100.0%

Mean (Average) = 4.56 (n=308)