

Chesapeake
VIRGINIA

PUBLIC WORKS

AN APWA ACCREDITED AGENCY

Our Mission

The Public Works team of professionals, in partnership with the community, proudly upholds the public trust by **exceeding expectations and providing equitable quality service** in a safe, efficient, responsive and caring manner.

Our Vision

Public Works, as a premier nationally accredited department, will work with its partners to deliver excellent public service, with a focus on **safety**, the **environment**, and **innovation** to meet the challenges that lie ahead.

Accreditation



- Accredited in 2006 by the **American Public Works Association (APWA)**.
- Re-accredited in 2010, 2014 and 2018.
- The **only agency in North America** to be “fully compliant in all practices” during the initial assessment review.
- Nearly **400** practices were reviewed, over **120** new regulations were established and over **10,000** employee hours were devoted to this project.
- Accreditation recognizes **leadership** in the field of public works and their **dedication to continuous improvement** in search of excellence in government service to the public.

Quick Facts

- Work force of approximately **450** employees
- Second-largest City department behind Police
- Over **133,400** service requests per year
- Provides **over 300** separate services
- **\$112 Million** Operating Budget in FY 2020
- Managing a 5-year Capital Improvement Budget of **over \$500 million**

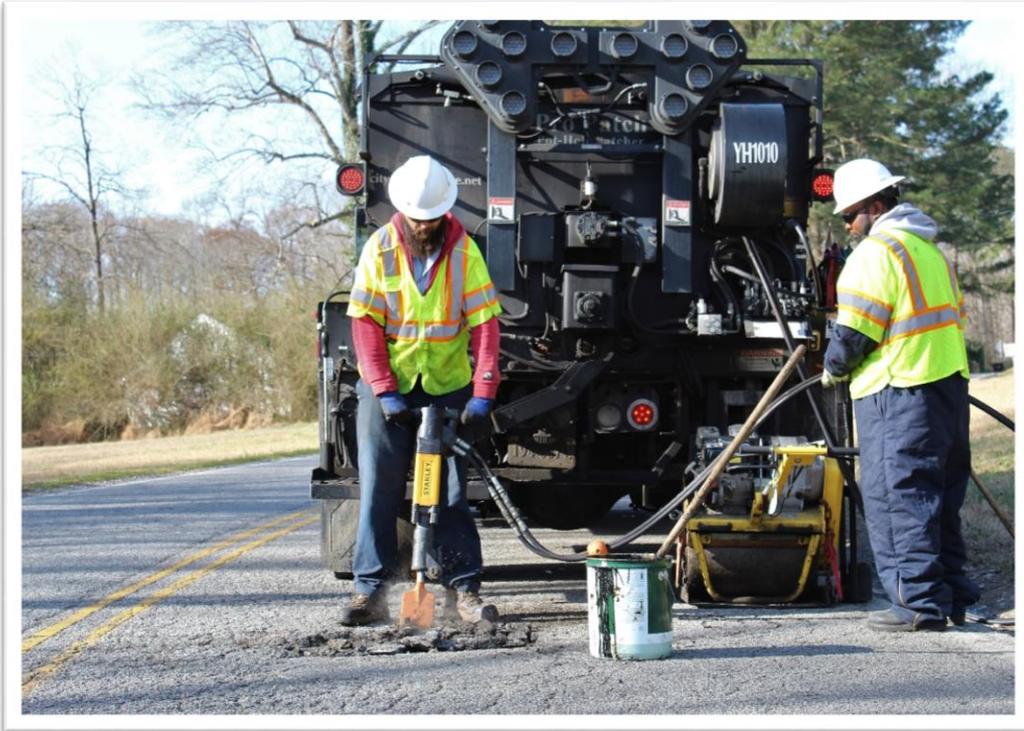
Bridges



Responsibilities & Facts

- Maintains **106 bridges** and overpasses, and 3 movable span/draw bridges
- Manages over **11,500 openings** annually
- 6 drawbridges in Chesapeake; 3 owned by City, two by U.S. Army COE, and 1 part of VDOT I-64
- Operates 4 movable bridges on a 24-hour schedule IAW USCG regulations
- Repairs bridge grating, railings, mechanical moving parts and structural components
- Performs bridge inspections for compliance and operating standards
- Repairs damage to bridge fender systems
- Maintains bridge electrical systems
- **USCG sets bridge schedules**, NOT the City

Streets



Responsibilities & Facts

- Maintains almost **2,395 lane miles** of streets and highways in the City
- State provides \$36 million each year to maintain streets
- Street Maintenance performs:
 - Road/shoulder maintenance
 - Pothole repair
 - Street sweeping
 - Curb/gutter maintenance
 - Sidewalk maintenance
 - Guardrails
 - Ice/snow and debris removal
 - Mowing
 - Litter control
 - Vegetation management/tree trimming
 - Dead animal removal

Stormwater/Drainage



Responsibilities & Facts

- Maintains over **2,700 miles of open ditch**, nearly **1,100 miles of underground pipe** and **36,936 drainage structures** throughout the City drainage system
- Ditch and pipe maintenance
- Cave-in repairs
- Pollution control of stormwater runoff
- Maintains public stormwater lakes and ponds (BMPs)
- Stormwater utility fee, which pays for some services. Drainage projects within City ROW are funded by Drainage budget in the General fund
- Snow and debris removal
- Flooding/hurricane response

Contractual Services



Responsibilities & Facts

- Provides contract support and administration to supplement operations activities
- Mowing contract (ROW and City properties)
- Various ROW improvements via general contractors
- Annual paving contracts
- Debris and tree removal
- Fencing
- Waterway “snag and drag” contracts
- City spends more than **\$1.2 million** annually on cutting grass!

Emergency Response



Responsibilities & Facts

- Public Works manages a multi-departmental emergency response in support of City Emergency Operations Center (EOC) activities, allowing critical first response by Police, Fire and EMS, and accomplish recovery operations.
- Public Works **First Responders**, managed from the PWEOC, deploy as Strike Teams to cut and run assisting City Fire Department and clearing streets.
- Neighborhood Flood Response Plans
- Damage assessment/repair estimates in ROW
- Debris management
- Evacuation/traffic management
- Snow/ice control
- FEMA/FHMA reimbursements
- Public Works First Responder symbol (left), created by APWA, adorns PW vehicles, equipment and gear.

Waste Management



Responsibilities & Facts

- Provide refuse collection weekly for nearly **68,500 residences**
- Collect **95,000 tons** of household and bulk waste annually
- Processes most customer service requests each year: **119,400**
- Oversees contract curbside recycling
- Manage private hauler contracts for City buildings and schools
- Manage residential yard waste disposal contract

Curbside Recycling



Facts

- Curbside recycling services provided by Tidewater Fiber Corporation (TFC), located right here in Chesapeake
- Provides bi-monthly collection of blue bin recyclables for approximately **68,500 residences**
- Currently in an interim agreement to provide curbside recyclable collection in Chesapeake **through June 30, 2020**
- City Council will continue collecting public feedback and support from staff to help make a decision about the long-term future of recycling in Chesapeake.



CHESAPEAKE RECYCLES DAY

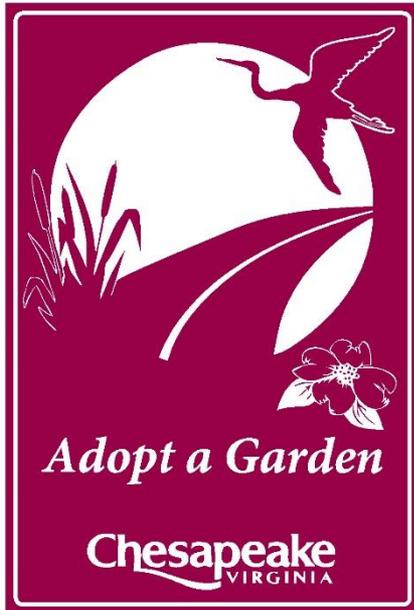


Facts

- Premier recycling, donation and secure disposal drop-off event in Chesapeake
- Organized and managed by City's Public Works and Parks, Recreation & Tourism Departments
- Supported primarily by volunteers
- In 2019, **more than 1,200 citizens** dropped off at events
- Items accepted include blue bin recyclables, secure paper shredding, donations to Goodwill, and hazardous household waste to SPSA
- Expanding to six events in 2020 – new to Hickory!

www.cityofchesapeake.net/recyclesday

Adopt-A-Highway/Garden



Adopt Me!
(757) 382-CITY

Facts

- Public Works Department manages both Adopt-A-Highway and Adopt-A-Garden programs
- Currently over 40 active Adopt-A-Highway areas, and more than 20 Adopt-A-Garden plots
- Volunteer groups agree to beautify roadsides or maintain gardens/plantings for one year (with the option to renew)
- Groups borrow safety supplies from the City, then report their cleanup hours
- In 2019, groups reported more than **440 hours** of volunteer beautification in Chesapeake, resulting in **279 bags of litter** collected from our right-of-way!

Sign Sweeper Program



Facts

- Public Works Department manages Sign Sweeper program
- Currently **30 trained volunteers** “deputized” as Sign Sweepers
- Once training is complete, Sweepers receive ID card and can remove illegal temporary signage from right-of-way
- Certification is for three years, and is renewable
- Sweepers report their collection data to the City, and with signed affidavits, can help City pursue legal recourse against repeat offenders
- Program helps beautify neighborhoods by removing nuisance signage, clear traffic and pedestrian sight lines, and keep plastic signage out of our ecosystems!
- In 2019, Sign Sweepers reported **more than 54 hours** of cleanup time, removing **725 illegal signs** from right-of-way!

Contact Us!

- Call in customer service requests at **382-CITY (2489)**
- Visit www.cityofchesapeake.net/publicworks
 - Follow traffic alerts at www.twitter.com/chesapeakeroads
- Call Public Works directly at **382-6101**