

# New Citizen Access eBUILD Page

## www.CityofChesapeake.net/eBUILD

The screenshot shows the City of Chesapeake eBUILD website. At the top, the City of Chesapeake logo is on the left and the eBUILD logo is on the right. Below the logos is a navigation bar with links for HOME, SEARCH, NEW, REQUEST, and HELP. A search box is located in the top right corner. Below the navigation bar is a secondary navigation bar with links for Home, Building, Development, Events, Planning, Utilities, and Zoning. A blue arrow points from the 'Register for an Account' link in the secondary navigation bar to the 'Register for an Account' link in the main navigation bar. Below the secondary navigation bar is a search box with the text 'Search...'. The main content area is divided into two columns. The left column contains a welcome message, a paragraph about the partnership with Accela, Inc., and a section titled 'What would you like to do today?' with a list of services. A blue arrow points from the 'Register for an Account' link in the main navigation bar to the 'Register for an Account' link in the right column. The right column contains a 'Log In' section with a login form and a 'Register for an Account' link. Below the login form is a section titled 'Supported browsers:' with a list of supported browsers.

City of CHESAPEAKE Virginia

eBUILD

HOME SEARCH NEW REQUEST HELP Return to City of Chesapeake »

Announcements Accessibility Support Register for an Account Log In

Home Building Development Events Planning Utilities Zoning

Advanced Search

Welcome to the City of Chesapeake's Citizen Portal for electronic Building Utilities Inspections Land Use and Development - eBUILD!  
We are pleased to offer our citizens, businesses, and visitors access to government services online, 24 hours a day, 7 days a week.

In partnership with [Accela, Inc.](#), we are fulfilling our promise to deliver powerful e-government services and provide valuable information about the community while making your interactions with us more efficient, convenient, and interactive. To use ALL the services we provide you must register and create a user account. You can view information, get questions answered and have limited services as an anonymous user. We trust this will provide you with a new, higher level of service that makes living and working in our community a more enjoyable experience.

What would you like to do today?  
To get started, select one of the services listed below:

**General Information**

- [Lookup Property Information](#)
- [Search for a Licensee](#)

**Building**

- [Create a Building Application](#)
- [Search Applications](#)
- [Request an Inspection](#)

**Development**

- [Create a Development Application](#)
- [Search Applications](#)
- [Request an Inspection](#)

**Events**

- [Create an Event Application](#)
- [Search Applications](#)

**Log In**

Username or Email:

Password:

Remember me on this computer

[I've forgotten my password](#)

[Register for an Account](#)

[Log In »](#)

**Supported browsers:**  
Internet Explorer 10 or 11  
Firefox 32  
Safari 6 (Mac OS X 10.8)  
Google Chrome 37  
Opera 24

# Login or Register for an Account

As an existing user, please enter

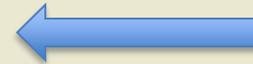
your login details in the following simple steps and you'll have access to all our services. You can also check the status of your account.

## Log In

Username or Email:

Password:

Log In »



Remember me on this computer

[I've forgotten my password](#)

[Register for an Account](#)



# Step 1- Accept Disclaimer and Conditions

Home Search + New Request Return to Chesapeake, Virginia

Announcements | Register for an Account | Reports (1) | Log In

Search...

Home Building Development Events Planning Utilities Zoning

### Account Registration

You will be asked to provide the following information to open an account:

- Choose a user name and password
- Personal and Contact Information
- License Numbers if you are registering as a licensed professional (optional)

Please review and accept the terms below to proceed.

#### General Disclaimer

Submittal of information prompted by this system should not be construed as a determination that a submittal is complete, timely, or actually received by City staff. Applicants should receive notice of approval, disapproval, or a request for additional material or information from City staff. Applicants may contact City staff from the reviewing department to check on the status of any submittal or check their electronic account information for confirmations.

All applicable federal, local, and state laws, regulations, and policies shall apply to all submittals and shall not be deemed waived by any approval made based on

I have read, understood, and accepted the above terms.

Continue Registration >

# Step 2- Enter Account Information

Home

Building

Development

Events

Planning

Utilities

Zoning

## Account Registration Step 2: Enter/Confirm Your Account Information

### Login Information

You may use your email address for your User Name.

Username: \*



Shaffer

Email Address: \*

kshaffer@cityofchesapeake.net

Password: \*



••••••••

Type Password Again: \*

••••••••

Enter Security Question: \*



Dog's Name

Answer: \*



Bark

### Contact Information

Choose how to fill in your contact information.

Add New



Continue Registration »

# Enter Contact Information

### Contact Information

First: \* Middle: Last: \* Suffix:

Karen Middle: Shaffer Suffix:

Name of Business:

ABC Enterprises

Primary Phone: Alternate Phone: Preferred Channel:

757-444-4444 Alternate Phone: E-mail

Secondary Phone: Fax:

Email: \*

kshaffer@cityofchesapeake.net

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Main Address: \*

306 Cedar Rd

Address Line 2:

Ste/Apt/Unit/PO

C/O:

City: \* State: \* Zip: \*

# Select Contact Type

## Select Contact Type ×

\*Type:

--Select--
Individual
Organization

[Continue](#) [Discard Changes](#)

# Step 3- Account Created

Home Search + New Request Return to Chesapeake, Virginia

Announcements | Register for an Account | Reports (1) | Log In

Search...

Home Building Development Events Planning Utilities Zoning

Your account has been created successfully. You can login immediately using your User Name and Password

**Your account has been successfully created.**  
Congratulations. You have successfully created an account with the Agency and can login immediately. If you have registered as a licensed professional, additional activation by the Agency may be required. If activation is necessary, another e-mail will be sent notifying you when activation is complete.

**Account Information**

User Name: Shaffer  
E-mail: kshaffer@cityofchesapeake.net  
Password: \*\*\*\*\*  
Security Question: Dog's Name

**Contact Information**

Karen Shaffer Home Phone: 757-444-4444  
ABC Enterprises Work Phone:  
306 Cedar Rd Mobile Phone:  
kshaffer@cityofchesapeake.net Fax:  
Preferred Method of Contact: E-mail

**Contact Address List**

▼ Contact Addresses

Showing 0-0 of 0

Address Type	Recipient	Address	Status	Start Date	End Date	Action
No records found.						

Login Now

# Your personal Dashboard is now available

[Home](#) [Building](#) [Development](#) [Events](#) [Planning](#) [Utilities](#) [Zoning](#)

[Dashboard](#) [My Records](#) [My Account](#) [Advanced Search](#) ▾

Hello, Mike Perucci

Action Required (0) [?](#) [Hide](#)

There are no actionable items which need your attention right now.

Saved in Cart (0) [View Cart](#)

There are no items in your shopping cart right now.

My Collection (0) [View Collections](#)

You do not have any collections right now.

Work in progress [?](#) [View All Records](#)

Record Name	Record ID	Module	Creation Date	Action
No records found				

# You now have the ability to request, create or search for a service

The screenshot shows a web application interface with a navigation bar at the top. The navigation bar includes a 'Home' dropdown menu and several main categories: Building, Development, Events, Planning, Utilities, and Zoning. Below the navigation bar, there is a secondary menu with 'Dashboard', 'My Records', 'My Account', and 'Advanced Search'. The main content area is divided into two columns. The left column contains a welcome message for 'Mike Perucci' and a section titled 'What would you like to do today?' with a list of service categories: General Information, Building, Development, Events, Planning, and Zoning. Each category has a list of links for 'Create a [Category] Application', 'Search Applications', and 'Request an Inspection'. A blue arrow points to the 'Create a Building Application' link. The right column contains a 'Cart (0)' section with the message 'Your cart is empty.' and a list of supported browsers: Internet Explorer 10 or 11, Firefox 32, Safari 6 (Mac OS X 10.8), Google Chrome 37, and Opera 24.

**Home** Building Development Events Planning Utilities Zoning

Dashboard My Records My Account Advanced Search ▾

Welcome Mike Perucci  
You are now logged in.

**What would you like to do today?**  
To get started, select one of the services listed below:

**General Information**

- [Lookup Property Information](#)
- [Search for a Licensee](#)

**Building**

- [Create a Building Application](#)
- [Search Applications](#)
- [Request an Inspection](#)

**Development**

- [Create a Development Application](#)
- [Search Applications](#)
- [Request an Inspection](#)

**Events**

- [Create an Event Application](#)
- [Search Applications](#)

**Planning**

- [Create a Planning Application](#)
- [Search Applications](#)

**Utilities**

- [Search Applications](#)

**Zoning**

- [Create a Zoning Application](#)
- [Search Applications](#)
- [Request an Inspection](#)

**Cart (0)**  
Your cart is empty.

**Supported browsers:**  
Internet Explorer 10 or 11  
Firefox 32  
Safari 6 (Mac OS X 10.8)  
Google Chrome 37  
Opera 24

# Select a service and begin the application process!

[Home](#) | [Building](#) | [Development](#) | [Events](#) | [Planning](#) | [Utilities](#) | [Zoning](#)

[Create a Building Application](#) | [Search Applications](#) | [Request an Inspection](#)

## Online Application

Welcome to City of Chesapeake's Online Permitting System. Using this system you can submit and update information, pay fees, schedule inspections, track the status of your application, and print your final record all from the convenience of your home or office, 24 hours a day.

Please "Allow Pop-ups from This Site" before proceeding. You must accept the General Disclaimer below before beginning your application.

**Please Note: The Acknowledgement and General Disclaimer must be accepted before beginning your application.**

### ACKNOWLEDGEMENT

Online permits are an optional internet service provided by the City of Chesapeake. The use of this service is at your discretion. The internet service is provided without additional fees and are the same as assessed when obtaining permits directly from the City offices.

This permit may be revoked if work on the site is not commenced within 6 months after issuance, or if authorized work on the site is suspended or abandoned for a period of 6 months. It is the responsibility of the permit applicant to prove substantive progress of at least 1 inspection within a period of 6 months or other evidence that would indicate substantial work has been performed.

**NOTICE:** This Permit is granted ONLY for the work shown on the plans and described in the application filed for this construction. Any falsification, misrepresentation or misleading information VOIDS this permit. Construction must conform to the regulations in the Building Code, Fire Code, Zoning Ordinance, and other City Ordinances including all City specifications and standards. In accordance with the requirements of the Building Code, a Certificate of Use and Occupancy is required prior to the use of this structure.

#### General Disclaimer

Submittal of information prompted by this system should not be construed as a determination that a submittal is complete, timely, or actually received by City staff. Applicants should receive notice of approval, disapproval, or a request for additional material or information from City staff. Applicants may check the status of their applications by reviewing the Status Tab through the City's Citizens Access page.

I have read, understood, and accepted the above terms.

[Continue Application »](#)

